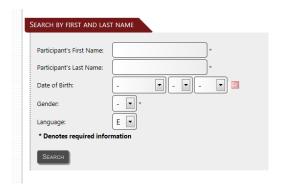
Frequently Asked Questions with eHockey, Hockey University (HU) & Coach Certification

I have never used the eHockey and do not have a profile.

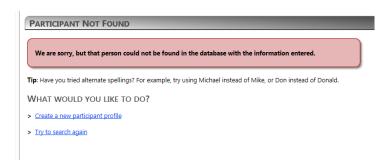
Go to www.ehockey.hockeycanada.ca

Click on CLICK HERE TO CREATE A NEW ACCOUNT NOW

Follow the steps to create an account. Add a participant to your account by using the Search Box.



If your name is not found, click CREATE A NEW PARTICIPANT PROFILE



I can't find the clinic I wish to sign up for

In the search filters, click the drop down box for TYPE and choose the appropriate selection.



I can't sign up for a coach clinic

Verify that your eHockey profile is link to a member profile. eHockey will not allow you to continue with registration without a profile.

Clinic season is not open for registration till SEPTEMBER 1ST, 2013

You must have completed *HU – Comm Coach Stream online AND completed Respect In Sport prior to registering for an in-person clinic.

I already have my Intro to Coach (Initiation Program) and/or Coach Level, do I still need to take Hockey University?

No. If you obtained your required certification prior to the 2013-2014 season, you do not have to take Hockey University.

I have my Coach Level but plan to coach Initiation, do I still need Intro to Coach (Initiation Program)?

Yes! Intro to Coach is developed specifically to learning how to coach within the Initiation program (5-6 yr olds). If you are coaching Novice, either the Intro to Coach (Initiation Program) or Coach Level certification is sufficient.

I have Speak Out, do I still need Respect In Sport?

No. For the 2013 – 2014 season Speak Out will be grandfathered into this upcoming season and qualify as a pre-requisite when signing up for a clinic.

I took Respect In Sport for another sport, does that still count for Hockey?

Yes! In order for Respect In Sport (RIS) to be transferred to hockey you must login in to your RIS and ADD Hockey as an access group. Please note you will not be able to register for an in-person clinic until you have completed RIS, and Hockey has been added as an access group.

Do I need HU for Development 1?

No.

How much does Hockey University cost?

The following fees apply for Hockey University (the on-line portion of your training):

HU – Comm Coach Stream \$31.00

HU - Safety \$25.00

How much does my in-person clinic cost?

There is no fee to attend your in-person Intro to Coach (Initiation Program) or Coach Level clinic provided that you will be coaching and registered on the team roster for the 2013-2014 season. If you are not coaching, you must pay a fee at the end of the season.

Can I choose more than one Skills Manual?

No. Please ensure that you only choose one (1) manual that would best suit your coaching needs at the time of the clinic you will only be given one (1) manual.

Do I have to wear equipment during my on-ice component of certification?

Yes! It is required that you wear a CSA approved helmet, skates, stick and gloves.

E-hockey won't allow me to register for an in-person clinic. Why?

If you see this message at the top of your screen when you attempt to register for an in-person clinic, you have not completed the requirements indicated below:



You must have completed the *HU — Comm Coach Stream online AND completed Respect In Sport PRIOR to registering for an in-person clinic.

BUT I HAVE completed *HU – Comm Coach Stream online AND completed Respect In Sport and E-hockey still won't allow me to register for an in-person clinic. Why?

This could be due to the following:

- 1) FULL completion of the *HU Comm Coach Stream is required, which INCLUDES THE SURVEY AT THE END OF THE COURSE!!!
- 2) Hockey in not added as an access group in Respect in Sport (RIS). Please log in to RIS and ADD hockey as an access group.