



FREQUENTLY ASKED QUESTIONS



I have completed the Respect in Sport for Coaches and Activity Leaders, is this sufficient for satisfying the parent program as well?

No. It is necessary for parents that have completed the RIS for Coaches and Activity Leaders in the role of a Team Official to also complete the Respect in Sport for Parents program. This program is tailored to the role of the parent, providing information specific to the parental involvement, while the Coaches and Activity Leader program has a different focus. During the introduction of the module, the differences are outlined.

Why am I required to complete the Program?

In addition to being a Hockey Manitoba condition of participation, it provides tools to deal with various situations that could arise in the course of your child's participating in hockey, both as a parent and in any leadership role you may have. This is a positive program to make good parents better, and will empower all of the good parents in the organization. Beyond hockey, this will contribute to the greater good of all parents in the wider community. This is also a significant step toward the long-term goal of social and culture change.

What will happen if I do not complete it by November 1st?

After the deadline of compliance, participation may be denied until such time as the program has been completed.

How do I access the Respect in Sport for Parents Program?

The program can be accessed through the Hockey Manitoba website (www.hockeymanitoba.ca). It is a one hour online curriculum with both audio and visual features that allows flexibility and does not have to be completed in one session.

Is this required every year?

No, once you have completed the course you are certified and there are currently no plans for requalification/recertification.

My child is 18 and is a registered player, am I still required to complete the program?

Completion of the Parent Program is not required for parents of players aged 18 and above.



What if the household/individual has no access to a computer/internet?

Most public libraries provide internet access. Other options include schools and friends.

What if I have dial-up connection?

The program is designed to be accessible by either high speed or dial-up.

What if I do not have strong computer literacy skills?

Utmost attention to detail was taken to ensure the program was designed to make the program user friendly. If issues do arise there is online help available as well as a 24/7 1-800 support number.

I am trying to complete the course but it will not accept my credit card.

In this situation you will have to get in touch with the RIS for Parents Help Desk. They can be accessed through the program's log in page.

I have completed the RIS for Parents course but the certification but does not appear.

If you have completed the RIS for Parents program but it is not being displayed within your child's profile, it could be because not all of your children were added to your profile when you created your account. You can add them by accessing the Child Management area found under the Profile section.



The RIS for Parents course has been completed but it does not indicate certified.

Ensure that you have completed the Program Survey found at the end of Module 6. If the survey is not completed the you will not register as certified.



