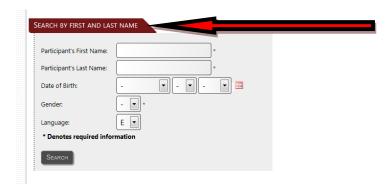
# I have never used the eHockey and do not have a profile.

Go to <a href="https://ehockey.hockeycanada.ca">https://ehockey.hockeycanada.ca</a>

Click on CLICK HERE TO CREATE A NEW ACCOUNT NOW

Follow the steps to create an account. Add a participant to your account by using the Search Box.

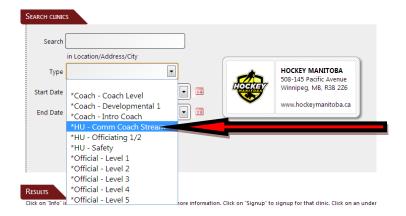


If your name is not found, click CREATE A NEW PARTICIPANT PROFILE



# I can't find the clinic I wish to sign up for

*In the search filters, click the drop down box for TYPE and choose the appropriate selection.* 



#### What is Hockey University?

CLICK HERE to learn more about Hockey University

### **How much does Hockey University cost?**

The following fees apply for Hockey University (Visa & Mastercard only):

HU – Online Coach 1/2 \$31.00 HU - Safety \$25.00

#### I can't sign up for a coach clinic

Verify that your eHockey profile is link to a member profile. eHockey will not allow you to continue with registration without a profile.

Clinic season is not open for registration till SEPTEMBER 19th, 2014

You must have completed \*HU — Online Coach 1/2 AND completed Respect In Sport prior to registering for an in-person clinic.

# I have my Coach Level but plan to coach Initiation Level hockey, do I still need Coach 1 - Intro to Coach (Initiation Program)?

Yes! Intro to Coach is developed specifically to learning how to coach within the Initiation program (5-6 yr olds). If you are coaching Novice, either the Coach 1 - Intro to Coach (Initiation Program) or Coach 2 - Coach Level training is sufficient.

# I have Speak Out, do I still need Respect In Sport?

No. For the 2016 - 2017 season Speak Out will be grandfathered into this upcoming season and qualify as a pre-requisite when signing up for a clinic.

# I took Respect In Sport for another sport, does that still count for Hockey?

Yes! In order for Respect In Sport (RIS) to be transferred to hockey you must login in to your RIS. On your RIS profile page you need to scroll to the bottom and click the link that says **show access groups.** A menu will drop down listing all the possible sports you can select, at this point you must ADD Hockey as an access group, and be sure to CHECK OFF the appropriate association. Please note you will not be able to register for an in-person clinic until you have completed RIS, and Hockey has been added as an access group.

Click here to log into RESPECT IN SPORT

## Do I need HU - Online Coach 1/2 in order to take Development 1?

No.

### How much does my in-person clinic cost?

There is no fee to attend an in-person clinic for either Coach 1 - Intro to Coach or Coach 2 - Coach Level provided that you will be coaching and registered on the team roster for the current season. If you are not coaching this season, you must pay a fee at the end of the season. For Development 1 the fee for the in-person clinic is \$75

#### Can I choose more than one Skills Manual?

No. Please ensure that you only choose one (1) manual that would best suit your coaching needs at the time of the clinic you will only be given one (1) manual.

#### Do I have to wear equipment during my on-ice component of certification?

Yes! It is required that you wear a CSA approved helmet, skates, stick and gloves.

## E-hockey won't allow me to register for an in-person clinic. Why?

If you see this message at the top of your screen when you attempt to register for an in-person clinic, you have not completed the requirements indicated below:



You must have completed the \*HU – Online Coach 1/2 AND completed Respect In Sport PRIOR to registering for an in-person clinic.

# BUT I HAVE completed \*HU – Online Coach 1/2 AND completed Respect In Sport and E-hockey still won't allow me to register for an in-person clinic. Why?

This could be due to the following:

1) FULL completion of the \*HU – Online Coach 1/2 is required, which INCLUDES THE SURVEY AT THE END OF THE COURSE!!!

2) Hockey is not added as an access group in Respect in Sport (RIS). Please log in to RIS, under PROFILE and ADD hockey as an access group. <u>Click here to log into RESPECT IN SPORT</u>

I am trying to complete a module on Hockey University, but the page will not load and I cannot continue on.

If you are using Internet Explorer, try using a different browser such as Safari (Mac), Firefox or Google Chrome.

I am trying to complete a my online training (Hockey University, Respect In Sport or Making Ethical Decisions) on my tablet or iPad, but it will not load.

All the online training modules are not supported by the software on tablets and iPads, please be sure you are using a PC or Mac when completing your online training.