

Frequently Asked Questions with eHockey, Hockey University – Officiating I/II

I can't find the clinic I wish to sign up for

*Use the Filters to make your search easier so you don't have to search through pages of clinics!!
You can search by Type, Location or Date – or a combination of all three*

SEARCH CLINICS

Search

in Location/Address/City

Type: *HU - Officiating 1/2

Start Date: - - -

End Date: - - -

SEARCH

HOCKEY MANITOBA
508-145 Pacific Avenue
Winnipeg, MB, R3B 2Z6
www.hockeymanitoba.ca

I can't sign up for a clinic

Clinic season is not open for registration till AUGUST 30, 2013

*Level I, II and new Level III officials must have completed *HU – Officiating 1/2 online prior to registering for an in-person clinic.*

I don't have a credit card

Officials who do not have access to a credit card can purchase a pre-paid credit card at most department or convenience stores. Visa and MasterCard are the only CCs accepted.

My cart is “pending payment” and I can't proceed

If your cart is stuck in pending payment, log out and log back in. If you still cannot proceed through the check out please contact info@hockeymanitoba.ca. To ensure this doesn't happen again when proceeding to Quick Enrollment for payment – don't back out, keep going!

I have successfully signed up for Hockey University 1 / 2, how do I find the course to get started?

Once you have signed up for the course an email will be sent to your user account with a direct link to the online program OR you can log back into you eHockey account and select the link under your profile.

CLINICS									
Season	Qualification	City	Start Date	Attended	Passed	Certified	Pre-Task	Post-Task	Actions
2013-2014	*HU - Officiating 1/2		25/07/2013	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	View
HU – Officiating 1/2 - HU - Arbitrage 1/2									

Something has come up and I can't make my clinic

You can transfer to another clinic, if spots are available! Cost to transfer to a clinic is \$25.00 payable by credit card only. Contact info@hockeymanitoba.ca to make a switch.

Can I just show up at a clinic?

No! You must register online and attend the clinic you signed up for. You will not be allowed to participate in the clinic if you are not registered in it.

The clinic says "full", can you squeeze me in?

Clinic size is set for 30 participants. This is to ensure quality learning and space availability to ensure that our participants receive a great clinic. Clinics will not exceed the 30 participant limit.

I ordered material (crests/casebook) how do I get it?

The material you ordered online when you registered for your clinic will be brought by the facilitator to your clinic.

I forgot to order something; can I go back into my eHockey account and order it?

Unfortunately not. Contact Hockey Manitoba at 204-925-5760 or info@hockeymanitoba.ca and we can send it to you. Credit Card payments only!

Do I need insurance?

If you are NOT playing or coaching hockey for the 2013-2014 season you must purchase Hockey Canada Insurance.

What do I need for my on-ice session?

Officials are required to wear skates, helmet and have a whistle for the ice session.